

WAYSIDE HOSPICE



*Walking the Journey
Together*



PARMENTER
Community Health Leaders since 1954

WAYSIDE HOSPICE

PARMENTER COMMUNITY HEALTH

is a nonprofit agency, providing home health care, hospice care, bereavement support, adult day health, community education and clinics to the MetroWest and surrounding communities, through a variety of specialized programs.

■ TO MAKE A REFERRAL

To arrange for home care for yourself or a family member, please call our Intake Coordinator at 508-358-3000 x255.

■ OUR SERVICE AREA

Located in Wayland, our core service area includes most of the MetroWest area of Boston. If you're not sure, please call us.

■ PAYMENT INFORMATION

Parmenter Community Health is accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) and accepts Medicare, Medicaid, most insurances and private pay. Some of our programs are available to all, regardless of ability to pay.

■ TO LEND YOUR SUPPORT

Parmenter Community Health is a non-profit, local agency that provides many services for our community, which are not fully reimbursed by Medicare, Medicaid or insurance. Donations are always welcome, as are volunteers. For more information, please call 508-358-3000 or visit us at www.parmenter.org



266 Cochituate Rd. • Wayland, MA 01778
508-358-3000 phone • 508-358-3005 fax
For the deaf: TTD/TTY 508-358-0194
www.parmenter.org

THE MIRIAM PARLIN BOYD RESIDENCE

is located at Traditions of Wayland:
10 Green Way • Wayland, MA 01778
508-358-3000 phone • TTD/TTY 508-358-0194

Wayside Hospice offers a complete spectrum of end-of-life care, accommodating each family's need for either in-home hospice care or a private room at our hospice residence.

An alternative to institutional care, hospice is a unique kind of health care which focuses more on the person than on the disease, on living, rather than on dying. It offers comfort, not cures. It celebrates the day, rather than mourning the brevity of life. Hospice care meets the needs of the whole person, and the whole family — physically, emotionally, socially and spiritually.

For those moving from home care to hospice, the Parmenter/Wayside Hospice model allows terminally ill patients to retain the same nurses and aides with whom they've already developed a level of comfort, trust and understanding. These same nurses and aides will work closely with other members of the hospice team to assure a smooth, easy transition into and throughout hospice care.

♥♥ You gave my grandfather a chance to pass with dignity. You gave me and my whole family the gift of time. The compassion, kindness and support of your staff were truly remarkable. I really cannot say enough wonderful things about Wayside Hospice and its staff. The community is lucky to have you. ♥♥

— D.B., Wayland



♥♥ Simple-sounding things capture the difference with the Wayside Hospice residence.

Simple like... it is always impeccably clean, never a hint of anything else!

Simple like... walking into my mother's room and seeing a nurse stroking her hand.

Simple like... the smell of fresh-baked brownies.

It's a wonderful place for which we're so grateful. We know that my mother is safe here, and is well and lovingly cared for. ♥♥

— J.K., Sudbury

♥♥ Please extend to all the members of the Hospice staff my warm and sincere thanks for the kind, loving care extended to Bob and all of us during his final weeks. I had always heard wonderful things about hospice care. All of that and more were evidenced in what we experienced during those weeks." ♥♥

— J.F., Weston



■ HOSPICE CARE

Most people prefer to spend their final days in the familiar environs of their own home, surrounded by family, free from pain and able to make their own decisions about life and death. Our team of nurses, aides and other skilled professionals help make this possible.

■ WE OFFER

- An experienced Hospice Team. Our staff brings years of experience to the task of caring for the terminally ill.
- Continuity of care between our homecare and hospice programs.
- A variety of bereavement support interventions regularly throughout the year.
- HEART *play*, our unique and award-winning program developed to help children deal with loss through creative arts.

■ THE MIRIAM PARLIN BOYD HOSPICE RESIDENCE

For some, in-home hospice care is either impractical or impossible. This is why we opened our Miriam Parlin Boyd Hospice Residence in December of 2000. One of only a few hospice residences in Massachusetts, it is adjacent to conservation land, surrounded by delicately landscaped gardens.

It provides all the warmth and comfort of home — complete with fresh flowers and the aroma of fresh baked cookies or brownies — in a home-like atmosphere where patients can spend their final days surrounded by their family. It is staffed 24 hours a day, 7 days a week, by our team of hospice professionals.

■ THE BASIC CARE AND SERVICES PROVIDED BY THE HOSPICE RESIDENCE INCLUDE:

- A private bedroom with fully handicapped-accessible bathroom
- A home environment where ample kitchen, dining room, den and sitting rooms are shared with other residents of the hospice
- Provision of all daily meals, as well as special food requests
- 24 hour per day nursing care
- Laundering of bed and bath linens, as well as personal laundry, as required
- Housekeeping services
- Private telephone in each room for incoming and outgoing calls
- Cable TV access

We welcome your visit!

There are many unique things about our Hospice Residence. Whether it's the beauty of Joseph Ferguson's stained glass installation, or the tranquility of the Dora Efthim Healing Garden, our Hospice Residence is one-of-a-kind. Most importantly, the compassionate care we provide is unequalled.

We believe the best way to fully appreciate what our residence has to offer is to visit it.

Please call 508-358-3000 x255 to arrange for a tour.

■ IF YOU OR SOMEONE YOU KNOW NEEDS HOSPICE CARE...

We understand the urgency to respond quickly to those who need our service and have made the process very simple. Here's how it works.

STEP 1: Anyone can call us at 508-358-3000 x255. We will answer your questions, explain our hospice care program and take your referral.

STEP 2: With approval, we will contact the patient's physician and insurance company to confirm the details of coverage.

STEP 3: A hospice nurse or social worker will make a visit, generally within 24 hours, to evaluate needs, sets up a personalized care plan, and initiate service.

Medicare, Medicaid, and most managed care and private insurance plans cover in-home hospice care. The additional cost of care in the Hospice Residence is usually paid for privately.

Whether the choice is for in-home hospice care or our Hospice Residence, the highest quality, compassionate care is the same.



A HISTORY OF SERVICE

The Parmenter name in the MetroWest area spans three centuries. The man whose generous bequest established Parmenter Community Health, Jonathan Maynard Parmenter, lived most of his 90 years in the 1800's. The health center bearing his name opened in 1954 and continues to grow in the 21st century.

Parmenter Community Health has evolved with the changing times. Parmenter today provides to the MetroWest area Home Care, Hospice Care, Bereavement Support, Adult Day Health, Clinics, Community Education and more.

For more details about Jonathan Parmenter or our history and services, please visit us at:
www.parmenter.org

Parmenter Community Health does not discriminate on the basis of race, religion, color, national origin, handicap, age, or sexual orientation on admission, access to treatment, employment or in its programs and activities.